

Participant's Contract, General Information and Tour Conditions

DOCUMENTS: A valid passport is required for Europe. Passport must be valid 6 months beyond your return date.

BAGGAGE ALLOWANCE: 2 checked bags; neither bag can weigh more than 50lbs. or exceed 62 inches or 158cm. with total dimensions not to exceed 107 inches or 270cm., plus 1 unchecked carry-on not to exceed 43 inches or 110cm.

DEPOSIT AND PAYMENTS: A non-refundable deposit of \$500 per person is required at time of booking. No reservation will be considered firm until the deposit and signed Reservation Application have been received. A second deposit of \$1000 per person is due April 1, 2009. All prices on this flyer reflect a 4% discount for purchases made by check. There are NO DISCOUNTS for sales made with credit cards. Full and final payment is due 60 days before departure.

CANCELLATION AND REFUNDS: Due to the nature of this trip, Penny Pitou Travel reserves the right to impose the following cancellation penalties:

LAND ARRANGEMENTS: The \$500 non-refundable deposit will be forfeited if cancelled after initial booking. (Cancellation must be in writing.) If cancelled within 60-30 days before travel, total tour prepayment will be forfeited unless the trip can be resold in which case an administrative fee of \$150 will be charged. Within 30 days - NO REFUND.

AIR TICKETS: Tickets are non-refundable.

CANCELLATION OF LAND ARRANGEMENTS WHILE ABROAD: No refund will be granted for any cancellation, alteration or shortening of itinerary. This applies to unused hotel, railroad tickets, and bus transportation. Once travel has commenced NO REFUND is permitted.

CHANGES TO NAME OR ITINERARY: Any changes made to your itinerary or to the name of the passengers traveling after final payment has been made will be subject to a \$100 per person revision fee plus any penalties assessed by the airline or other suppliers.

TOUR OPERATOR'S RIGHT TO CANCEL PARTICIPANTS: If final payment has not been received by deadline, participants will automatically forfeit their deposit and reservation will be cancelled.

CURRENCY EXCHANGE RATES: Due to the volatility of currency markets, Penny Pitou Travel reserves the right to adjust the final price on any tour based on the exchange rate at the time of final payment (60 days in advance of departure). All prices are based on currency rates in effect at the time of printing; however, if there is a significant change in the rates, your final trip price will be adjusted. Pricing for all tours is a combination of US dollars, Euros and Swiss Francs so the increase/decrease will not be a straight prorated amount.

INSURANCE: Trip cancellation/interruption, baggage and accident insurance applications are available through Penny Pitou Travel. **INSURANCE IS STRONGLY RECOMMENDED.** It is the participant's responsibility to enroll in the program. Details will be provided upon receipt of deposit.

ITEMS NOT INCLUDED: Airfare, Trip Interruption and Cancellation Insurance, portorage at airports, optional gratuities to guides, beverages at dinner (coffee, tea, wine, etc.), items of a personal nature.

IN ADDITION: Haute Route: 1 dinner in Chamonix and lunches in Chamonix and Zermatt

Swiss Hike: Lunches, additional cost of lifts in both resorts not covered by the "Swiss Card": approx. \$150

IMPORTANT NOTICE: Haute Route land arrangements are based on a minimum of 11 people traveling together. On the Swiss Hike: minimum 15 people. Rates will change if group falls below minimum. Air rates are based on tariffs in effect as of October 15, 2008 and are subject to change without notice.

RESPONSIBILITY: Penny Pitou Travel, Inc. as the Tour Operator, and/or its agents act only in the capacity of agent for the passengers in all matters pertaining to travel whether by plane, rail, bus, steamer or any other means of conveyance. They shall not be liable for any injury, damage or loss, occasioned by neglect or default of any company or person in engaged in conveying the tour, or any hotel proprietor or transfer organizations or other persons supplying services or materials in connection with the tour. Penny Pitou Travel, Inc. reserves the right to withdraw a tour, to refuse to accept or retain any person as a member of a tour at any time, or to make changes in the published itinerary, whenever, in their sole judgment conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the passengers. All prices are based on tariffs and exchange rates in effect at the time of publication of this folder, and are subject to reconfirmation when final payment is made. The airlines concerned are not held responsible for any act, omission or event during the time passengers are not aboard their plane. The passenger's contract in use by the airlines concerned, when issued, shall constitute the sole contract between the airlines and the purchasers of the tours and/or the passengers.

Tour participants engaging in sports activities do so at their own risk. By the act of joining any of Penny Pitou Travel, Inc.'s personally escorted tours, participants relinquish any and all rights whatsoever to make any claims for any damages for any injuries that may be sustained while engaging in these specific activities.

Penny Pitou Travel, Inc., reserves the right to substitute comparable accommodations and airlines when deemed necessary.

www.pennypitoutravel.com • e-mail: kimt@pennypitoutravel.com • Phone: 603-524-2500 or 1-800-552-4661 Fax: 603-528-9058

Reservation Application: Penny Pitou Travel, Inc., 55 Canal Street, Laconia, NH 03246

Enclosed please find \$ _____ (\$500 per person) as deposit for _____ number of persons: Haute Route
 Grindelwald & Zermatt

Name _____ (As it appears on passport) Nickname _____ Birthdate _____

Address _____ Home Phone _____ Business Phone _____

I will be sharing accommodations with _____ Nickname _____ Birthdate _____

E-mail (self) _____ E-mail (roommate) _____

Accommodations: Single (on request) Double Room Upgrade T-shirt Size S M L XL

Special Meal Request: Vegetarian Other Please indicate: _____

Air Reservations: On your own Through Penny Pitou Travel, Inc.

Departure City: Boston JFK Other _____ Business Class Yes

Frequent Flyer Number: _____ UNITED/DELTA Name: _____
(one per person) (as it appears on card)

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(one per person) (as it appears on card)

I understand that TRIP CANCELLATION/INTERRUPTION INSURANCE is highly recommended. I have read and do accept the Operator/Participant contract hereto, and agree to be bound by it.

FIRST PARTICIPANT'S SIGNATURE

SECOND PARTICIPANT'S SIGNATURE