

PARTICIPANT'S CONTRACT & GENERAL INFORMATION

DOCUMENTS: A valid passport is required for Europe. (Passport must be valid 6 months beyond your return date).

DEPOSIT AND PAYMENT: A non-refundable deposit of \$500 per person is required at time of booking. No reservation will be considered firm until the deposit and signed Reservation Application have been received. A second deposit of \$1200 per person is due September 1, 2011. Full and final payment is due 60 days before departure. All prices in this brochure reflect a 5% discount for purchases made by cash or check. There are **No Discounts** for sales made with credit cards.

CANCELLATION AND REFUNDS: Due to the nature of this trip, Penny Pitou Travel, Inc. reserves the right to impose the following cancellation penalties:

LAND ARRANGEMENTS: The \$500 non-refundable deposit will be forfeited if cancelled after initial booking. *(Cancellation must be in writing)*. If cancelled 60 - 30 days before travel, total tour prepayment will be forfeited unless the trip can be resold in which case an administrative fee of \$250 will be charged. Within 30 days - NO REFUND.

CANCELLATION OF LAND ARRANGEMENTS WHILE ABROAD: No refund will be granted for any cancellation, alteration or shortening of itinerary. This applies to unused hotel, bus transportation and ski passes. **Once travel has commenced NO REFUND is permitted.**

CHANGES TO NAME OR ITINERARY: Any changes made to your itinerary or to the name of the passengers traveling after final payment has been made will be subject to a \$100 per person revision fee plus any penalties assessed by other suppliers.

ITEMS NOT INCLUDED: Airfare, insurance, lift tickets, lunches, beverages at dinner portorage at the airports and any items of a personal nature (passport, etc.)

CURRENCY EXCHANGE RATES: Due to the volatility of currency markets, Penny Pitou Travel reserves the right to adjust the final price on any tour based on the exchange rate at the time of final payment (60 days in advance of departure). All prices are based on currency rates in effect at the time of printing; however, if there is a significant change in the rates, your final trip price will be adjusted. Pricing for all tours is a combination of US dollars, Euros and Swiss Francs so the increase/decrease will not be a straight prorated amount.

INSURANCE IS STRONGLY RECOMMENDED. IT IS THE PARTICIPANT'S RESPONSIBILITY TO ENROLL IN THE INSURANCE PROGRAM. Details will be provided upon receipt of deposit.

IMPORTANT NOTICE: All land arrangements are based on a minimum of 25 people traveling together. Currency exchange rates and air fares are based on tariffs in effect as of March, 2011 and are subject to change without notice.

RESPONSIBILITY: Penny Pitou Travel, Inc. as the Tour Operator, and/or its agents act only in the capacity of agent for the passengers in all matters pertaining to travel whether by plane, rail, bus, steamer or any other means of conveyance. They shall not be liable for any injury, damage or loss, occasioned by neglect or default of any company or person engaged in conveying the tour, or any hotel proprietor or transfer organization or other persons supplying services or materials in connection with the tour. Penny Pitou Travel, Inc. reserves the right to withdraw a tour, to refuse to accept or retain any person as a member of a tour at any time, or to make changes in the published itinerary, whenever in their sole judgement conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the passengers. All prices are based on tariffs and exchange rates in effect at the time of publication of this folder, and are subject to reconfirmation when final payment is made. The airlines concerned are not held responsible for any act, omission or event during the time passengers are not aboard their plane. The passenger's contract in use by the airlines concerned, when issued, shall constitute the sole contract between the airlines and the purchasers of the tours and/or the passengers. Neither the operators (and/or their agents) nor the airlines concerned are to be held responsible for lack of snow or non-operation of the lifts at the ski resorts, or for closure to access routes to or from resorts due to bad weather or road conditions, or for other reasons beyond their control; nor are they to be held liable for payment of any refund for unused hotel accommodations or meals occasioned by late arrivals.

Tour participants engaging in winter sports activities do so at their own risk. By the act of joining one of Penny Pitou Travel, Inc.'s personally escorted tours, participants relinquish any and all rights whatsoever to make any claims for any damages for any activities that may be sustained while engaging in these specific activities.

Penny Pitou Travel, Inc., reserves the right to substitute comparable accommodations and airlines when deemed necessary.

www.pennypitoutravel.com • e-mail: kimt@pennypitoutravel.com • Phone: 603-524-2500 or 1-800-552-4661 Fax: 603-528-9058

Reservation Application: Penny Pitou Travel, Inc., 55 Canal Street, Laconia, NH 03246 603-524-2500 or 1-800-552-4661

Enclosed please find \$_____ (\$500 per person) as deposit for _____ number of persons on the _____ trip.

Name _____ Nickname _____ Birthdate _____
(AS IT APPEARS ON PASSPORT)

Address _____

Home Phone _____ Business Phone _____ Email _____

Sharing accommodations with _____ Nickname _____ Birthdate _____

Accommodations: Single (on request) Double Room Upgrade

Special Meal Request: Vegetarian Other _____ Skipass: Yes No

Air Reservations: On Your Own Thru Penny Pitou Travel, Inc.

Departure City: Boston JFK Other _____ Business Class Yes

I understand the TRIP CANCELLATION/INTERRUPTION INSURANCE is highly recommended. I have read and do accept the Operator/Participant contract hereto, and agree to be bound by it.

First Participant's Signature

Second Participant's Signature